

Acronym Glossary:	
EA	Environment Agency The Environment Agency is a government organisation working to create better places for people and wildlife and support sustainable development. Around flooding, we have operational responsibility for flooding from rivers, seas and the coast.
FRM	Flood Risk Management
FWS	Flood Warning Service The Flood Warning Service provides users with flood alerts and warnings from rivers. This service can be used by people living or working in the area of coverage or by people who have relatives. You can sign up to flood warnings here: http://www.gov.uk/sign-up-for-flood-warnings
HCC	Hertfordshire County Council
LFMS	Local Flood Risk Management Strategy The local strategy for a LLFA to identify the various flood risk management functions of different authorities and organisations, assess local flood risk, produce objectives and measures for managing flood risk, the costs and benefits of those measures and how they will be implemented, and contributions to wider environmental objectives.
LLFA	Lead Local Flood Authority This is the role assigned to the unitary or county council for an area with a range of duties and powers to support the management of local flood risk. E.g. Hertfordshire County Council Manage risk, but do not coordinate the emergency response. (Local resilience Forum)
OBC	Outline Business Case
OWC	Ordinary Watercourse a stream, ditch, cut, brook, beck, dyke, leat, goyle, rhyne, sluice or non-public sewer which is not classified as a main river (and sometimes culverts).
PFR	Property Flood Resilience Measures a resident can take to make their property more resilient (e.g., flood boards on front door, raising electrical sockets). Demountable defences/barriers on driveways/doorways. Passive measures - install flood proof
RMAs	Risk Management Authorities Bodies identified in the FWMA 2010 with roles and powers to manage flood risk. In Hertfordshire this includes the County Council, district councils (or borough councils where there is no unitary authority), Highway Authority, the Environment Agency, the Bedfordshire and River Ivel Internal Drainage Board and water companies.
SuDs	Sustainable Drainage Systems Methods for draining and storing surface water in a resilient way designed to mimic natural drainage processes as far as possible, providing multiple environmental benefits.
TWUL	Thames Water Utilities Limited